

Chicago O'Hare International Airport Domestic Terminals 1, 2 & 3



Terminal 3

3

- Air Choice One
- Alaska Airlines
- American (domestic; international departures only)
- Frontier
- Iberia
- Japan Airlines (JAL) (departures only)
- JetBlue Airways
- Spirit Airlines
- Virgin America

Terminal 2

2

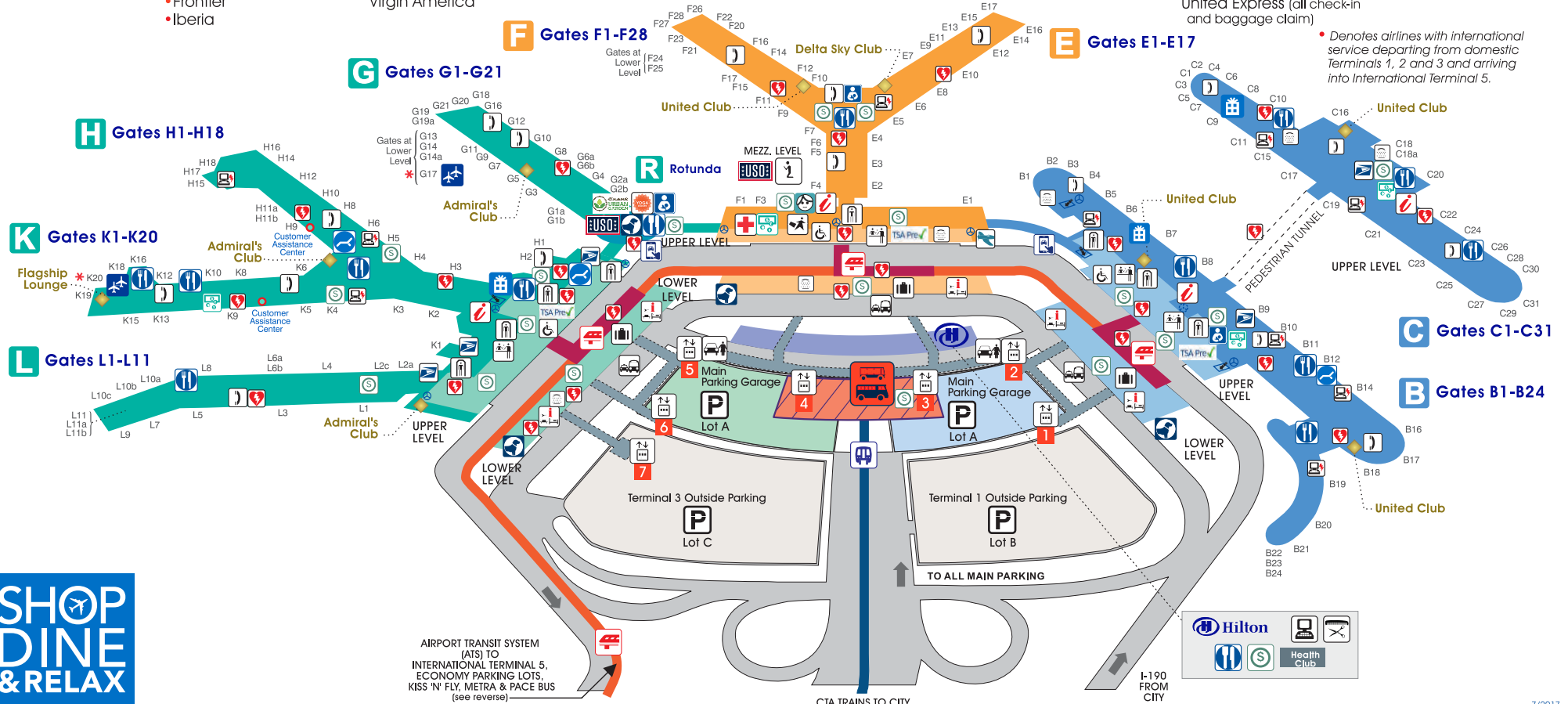
- Air Canada
- Delta
- Delta Shuttle

Terminal 1

1

- ANA
- Lufthansa (departures only)
- United (domestic; international departures only)
- United Express (all check-in and baggage claim)

* Denotes airlines with international service departing from domestic Terminals 1, 2 and 3 and arriving into International Terminal 5.



**SHOP
DINE
& RELAX**

Passenger Services

- Airport Information
- Automated Teller Machine (ATM)
- Automated External Defibrillator (AED)
- Baggage Claim Lower Level
- Butch O'Hare Plane Exhibit
- Business Center (also in Airline Clubs)
- Chapel T2 Mezzanine
- Charging Station
- Children's Museum Terminal 2
- Dine (Restaurants with seating available)
- Foreign Currency Exchange
- Mail Box Drop Locations
- Mother's Room
- O'Hare Urban Garden T3 Rotunda, Mezzanine Level
- Pre-Check available in Domestic Terminals 1, 2 & 3
- Relax Terminal Gateway Spa
- Security Checkpoint
- Service Animal Relief Area Terminals 1, 2 & 3 Lower Level, Terminal 3 Rotunda
- Shop
- Telephones
- Ticket Counters Upper Level
- Transfer to Terminal 5
* Seasonal transfer from June 19 till end of October at G17 and K20
- UIC Medical Center (773) 894-5100
- Terminal 2 Mezzanine before security checkpoint & Terminal 3 Rotunda Mezzanine after security checkpoint
- Wheelchair Assistance Contact Airlines
- Yoga Room T3 Rotunda Mezzanine Level

Ground Transportation

- Airport Transit System (ATS)
- Bus/Shuttle Center (Hotel Courtesy Shuttles, Regional Buses, Off-Site Rent-a-Car, Off-Site Parking Shuttles)
- CTA (Trains to City)
- Pace Bus Stop at Lot E south doors
- Rental Car/Hotel Info (Lower Level Arrivals)
- Rideshare Pickup
- Taxi, Livery Pick-Up Zones, Rental Car Shuttle
- Parking Elevator Center
- Valet Parking Elevator Centers 2 & 5

Special Numbers

- Chicago Police (773) 894-9111 Non-emergency (773) 894-5000
- Customer Service 1(800) 832-6352
- Travelers Aid (773) 894-2427
- Fire (773) 894-9111
- TTY (Teletypewriter locations are throughout Terminal)
- Lost & Found
 - For items lost near ticket counter, in gate area or on an airplane, contact airline.
 - For items lost in public areas of terminal, contact Chicago Police at (773) 686-2385.
 - For items lost at security checkpoints, contact TSA at (773) 377-1210.
 - For items lost on the ATS train, contact OATS at (773) 601-1817.
 - For items lost in the parking facilities, contact Standard Parking at (773) 686-7532.

Chicago O'Hare International Airport International Terminal 5

Passenger Services

- Airport Information
- Automated Teller Machine (ATM)
- Automated External Defibrillator (AED)
- Baggage Claim
- Elevator
- Escalator
- Dine (Restaurants with seating available)
- Foreign Currency Exchange
- Mail Box Drop Location
- Mother's Room
- Shop
- Relax XpresSpa
- TTY (Teletypewriter locations are throughout Terminal)
- Security Checkpoint
- Service Animal Relief Area
- Ticket Counters
- U.S. Customs & Border Protection
- Telephones

Ground Transportation

- Airport Transit System (ATS)
- Auto Pound on Bessie Coleman Dr. (773)686-2958
- Bus/Shuttle Center (Hotel Courtesy Shuttles, Regional Buses, Off-Site Rent-a-Car, Off-Site Parking Shuttles)
- Cell Phone Lot on Bessie Coleman Dr.
- CTA (Trains to City)
- Kiss 'n' Fly at Lot E south doors (for temporary access see flychicago.com)
- Metra O'Hare Transfer Take Parking Lot Shuttle to and from ATS to all Terminals (312)322-6777
- PACE BUS at Lot E south doors (847)364-7223
- Parking Lot Shuttle
- Regional Bus, Hotel Shuttles, Livery Pick-Up Zones
- Rental Car/Hotel Info
- Rideshare Pickup
- Taxi, Rental Car Shuttle

Special Numbers

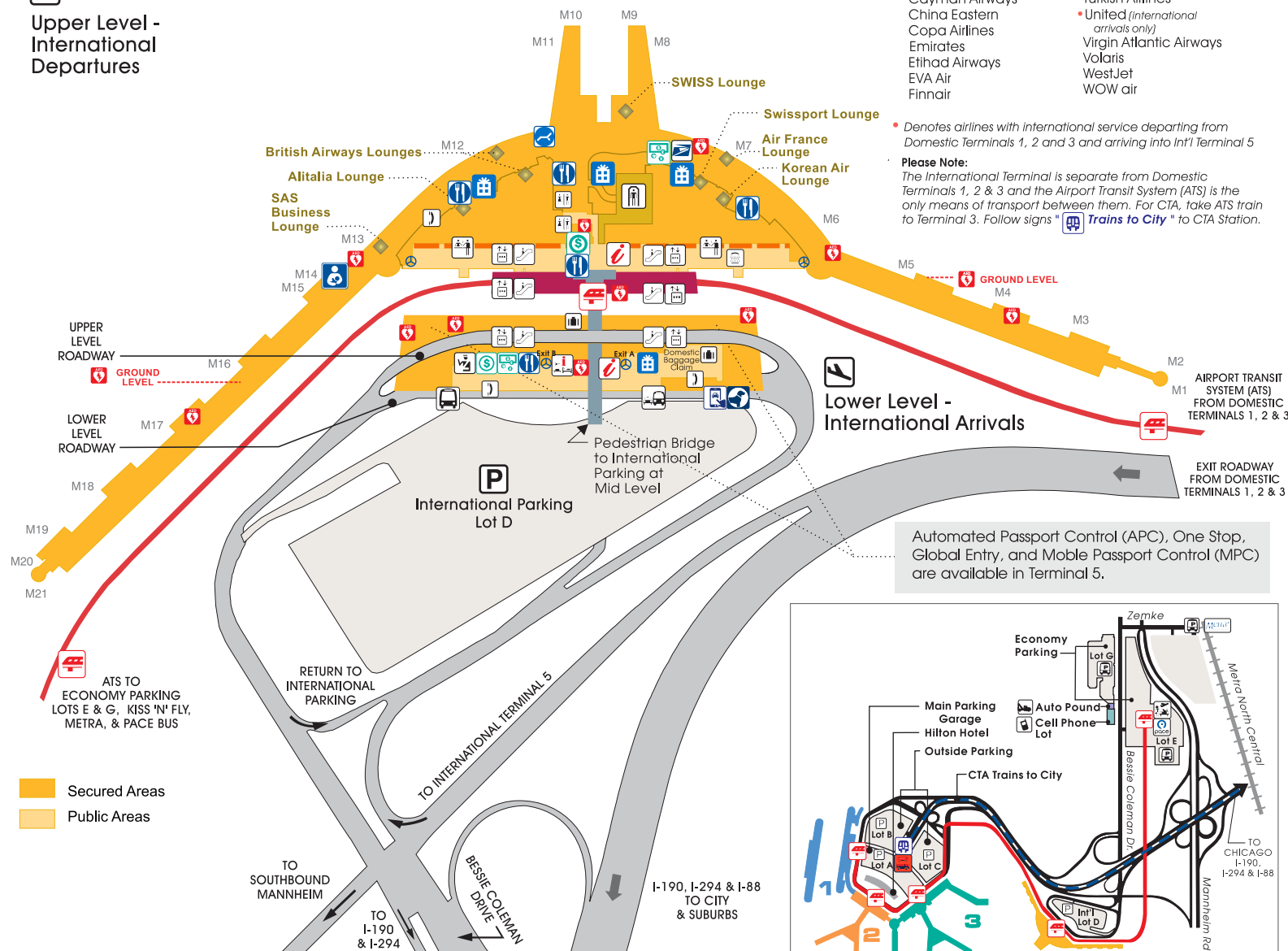
- Chicago Police (773)894-9111
Non-emergency (773)894-5000
- Customer Service (800)832-6352
- Travelers Aid (773)894-2427

Terminal 5

M Gates M1-M21



Upper Level -
International
Departures



- Secured Areas
- Public Areas

International Terminal 5 Airlines

- | | |
|---|---|
| <ul style="list-style-type: none"> Aer Lingus AeroMexico Air Berlin Air France Air India Alaska Airlines Alitalia American (International arrivals only) ANA Asiana Airlines Austrian Airlines Avianca British Airways Cathay Pacific Cayman Airways China Eastern Copa Airlines Emirates Etihad Airways EVA Air Finnair | <ul style="list-style-type: none"> Frontier Hainan Airlines Iberia Icelandair Interjet Japan Airlines (JAL) KLM Royal Dutch Korean Air LOT Polish Airlines Lufthansa Qatar Airways Royal Jordanian SAS Spirit Airlines SWISS Turkish Airlines United (International arrivals only) Virgin Atlantic Airways Volaris WestJet WOW air |
|---|---|

Denotes airlines with international service departing from Domestic Terminals 1, 2 and 3 and arriving into Int'l Terminal 5

Please Note:
The International Terminal is separate from Domestic Terminals 1, 2 & 3 and the Airport Transit System (ATS) is the only means of transport between them. For CTA, take ATS train to Terminal 3. Follow signs "Trains to City" to CTA Station.

Lower Level - International Arrivals

Automated Passport Control (APC), One Stop, Global Entry, and Mobile Passport Control (MPC) are available in Terminal 5.

